



IT resilience checklist: How prepared is your business?

Use this quick checklist to see if your business could keep operating during a power cut, internet outage, or cyber disruption.

1. Power and connectivity

- Do we have a backup power source (like a generator or UPS) for critical systems?
- Is there a plan for staying operational during a power cut?.
- Could we access a backup internet connection if the main line fails?
- Our internet connection has a backup (e.g., 4G/5G failover).

2. Data access and backups

- Critical files are available offline if needed (not just in the cloud).
- We have verified, regular data backups (at least daily)
- Backup systems are tested regularly — not just assumed to work.

3. Payments and client service

- We have a way to accept payments if card machines or online systems fail
- Do we have printed emergency contacts if mobiles or emails are unavailable?
- Could we still communicate updates to our clients and team if systems went dark?.

4. Team awareness and training

- Our team knows what to do in the event of a power or internet outage
- We have a simple business continuity plan that's been shared internally
- Key roles are cross-trained to cover if someone is unavailable during an incident

5. Cyber security readiness

- We have strong cyber security systems in place (firewalls, antivirus, monitoring)
- All software and systems are updated and patched regularly.
- We conduct regular phishing awareness training for our people.

Final check

- We've tested our resilience plan in the last 12 months.
- We review and update our resilience planning regularly

If you ticked fewer than 10 boxes, it's time to strengthen your IT resilience.

Now's the perfect time to act. A few simple steps could make all the difference when the unexpected happens.

Want help strengthening your business resilience?

Let's talk about building a simple, practical plan that keeps you running — even when the lights go out. Book a call **0333 577 0966**